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A CRITIQUE OF DEMING'S DISCUSSION OF ACCEPTANCE SAMPLING PROCEDURES

bу

Richard E. Barlow and Xiang Zhang<sup>†</sup>

ORC 85-1

March 1985



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SECURITY CLASSIFICATION OF THIS PAGE (The Date Bate

REPORT DOCUMENTATION	PAGE	READ INSTRUCTIONS BEFORE COMPLETING FORM
I. REPORT NUMBER ORC 85-1	A1343	BEFORE COMPLETING FORM  1. SECRETER T'S CATALOG NUMBER
4. TITLE (and Subtitle)	<del></del>	S. TYPE OF REPORT & PERIOD COVERED
A CRITIQUE OF DEMING'S DISCUSSION	Ī	Technical Report
OF ACCEPTANCE PROCEDURES  SAMPLING		6. PERFORMING ORG. REPORT NUMBER
7. AUTHOR(s)		S. CONTRACT OR GRANT NUMBER(s)
Richard E. Barlow and Xiang Zhang	;	AFOSR-81-0122
PERFORMING ORGANIZATION NAME AND ADDRESS Operations Research Center		W. PROGRAM ELEMENT, PROJECT, TASK AREA & TOAK UNIT NUMBERS
University of California		2304/K3
Berkeley, California 94720		
11. CONTROLLING OFFICE NAME AND ADDRESS United States Air Force		12. REPORT DATE March 1985
Air Force Office of Scientific Re		13. NUMBER OF PAGES
Bolling Air Force Base, D.C. 203		18. SECURITY CLASS. (of this report)
		-Unclassified
		ISA. DECLASSIFICATION/DOWNSRADING
		SCHEDULE
Approved for public release: dist		
18. SUPPLEMENTARY NOTES  Also supported by the U.S. Army R		- Research Triangle Park
under Contract DAAG29-81-K-0	)160 	
19. KEY WORDS (Continue on reverse side if necessary on	d identify by block number	
Bayesian inference; sampling plan algorithms.		
20. ABSTRACT (Continue on reverse olds II recessary and	l identify by block numbers	
(SEE ABSTRACT)		

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S/N 0102- LF- 014- 6601

Unclassified

# DEDICATION This paper is dedicated to W. Edwards Deming in honor of his 84th birthday.

ABSTRACT

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COMPRESENTABLE CONTROL PRODUCTS

An inspection sampling problem discussed by Deming (1982) [see also]

Juran and Gryna (1980), pp. 336-337] is analyzed assuming the percent defective, p, is partially unknown with prior π(·). In this case, the all or none inspection rule discussed by Deming may not be correct. Simple conditions based on the lot size, the ratio of costs, and the posterior mean determine when 100% inspection is best. Efficient algorithms based on the posterior mean are given for determining the optimal inspection plan in general. South for methods: 100 (473)

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by

### Richard E. Barlow and Xiang Zhang

### 1. INTRODUCTION

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The basic thesis of this paper is that W. Edwards Deming is, at heart, a Bayesian. His interest in information and how to use it, together with his emphasis on solving real problems by minimizing expected costs, more than supports this thesis.

Deming (1982) Chapter 13, considers the following production situation. Periodically, lots of size N of similar units arrive and are put into assemblies in a production line. The decision problem is whether or not to inspect units before they are put into assemblies. If we opt for inspection, what sample size, n, of the lot size, N, should be inspected? Given x observed defectives in a sample of size n, the only decisions which will be considered are:  $d_0(x,n)$  - install the remaining N - n without inspection or  $d_1(x,n)$  - inspect all of the remaining N - n before installation.

Let p be the percent defective over many lots obtained from the same vendor. Suppose we believe that the vendor's production of units is in statistical control. Let  $\pi(p)$  be our probability assessment for this parameter p based on previous experience.  $\pi(p)$  could be degenerate at, say  $p_0$ . In any event, haphazard sampling to check on the proportion defective in particular lots is prudent to update information on p.

Systematic lot sampling plans in Dodge-Romig (1929) and also implemented in Military Standard 105D (1963) are described in every textbook on quality control (e.g., Grant and Leavenworth (1974)). These have had the approval

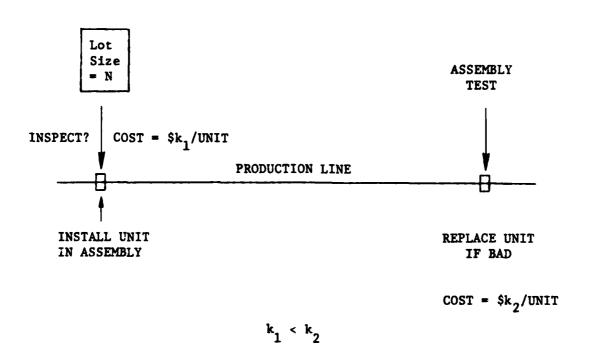
of some government agencies and are widely used. Deming (1982) argues that these sampling plans tend to maximize expected costs and should not be used. The objective of these sampling plans is to provide a procedure whereby a decision as to whether or not to reject the lot can be made automatically. If the lot is rejected, it could be sent back to the vendor or it could be subjected to 100% inspection with defective units replaced by good units. Deming (1982) argues that the vendor should supply quality records to the manufacturer and that they should work together on the quality problem as opposed to simply sending bad lots back to the vendor. If lots determined to be bad, based on a sample, are to be subjected to 100% inspection and bad units replaced by good units at vendor's expense, what should the sample size, n, be? Deming argues that, given prior information on p, the minimum cost choice for n is either all or none; i.e., n = N or n = 0. This choice is determined by the cost of sampling, the cost of replacing a defective unit in the assembly by a good unit and  $\pi(p)$ . We will determine conditions when this is correct and conditions when it is not.

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(Deming (1982) points out on page 270 that there may be conditions under which the all or none rule is not optimal but he does not furnish explicit conditions.) Figure 1 describes our production setup.

Juran and Gryna (1980, section 17.2) consider the same problem when p is known and they credit the solution to Martin (1964).

The mathematics of sampling inspection plans are discussed by Hald (1981). However, we follow the notation and mathematical development of Deming (1982). Let  $k_1$  be the expected cost to inspect one unit at the start. Let  $k_2$  be the cost of a defective unit that gets into the production-line. This cost will include the cost to tear down the assembly at the point where the defect is discovered. In some instances, we must replace the unit and retest the assembly. Let  $Z_i$  be 1 if the i-th unit is defective and 0



DEMING'S INSPECTION PROBLEM

FIGURE 1

otherwise. Let  $\operatorname{CI(Z_i)}$  be the cost of inspecting unit i. If a unit is inspected and found defective, additional units from another lot are inspected until a good unit is found. (We make this model assumption since all defective units which are found will be replaced at vendor's expense.) Hence, conditional on p, the expected cost of inspecting unit i and, if the unit is bad, inspecting until a good unit is found is

$$E[CI(Z_i) \mid p] = k_1[1 + p/q]$$

where q = 1 - p.

Let  $CR(Z_1)$  be the cost of replacing unit i, if required, when it is not inspected. Conditional on p, the expected cost of replacing unit i in the assembly is

$$E[CR(Z_1) | p] = p[k_2 + k_1/q]$$
.

Note that, since the replacement must be good, there is again an inspection cost incurred to find a good unit.

The usual sampling plan depends on n and a critical number c. If the observed number of defectives in the sample is less than or equal to c, the lot is accepted and otherwise rejected. If the lot is accepted, no further inspection is made. If the lot is rejected, the remaining N - n are inspected. Let  $P(rej \mid n,c,p)$  be the prior conditional probability that, under this inspection plan, all N units will be inspected. Let  $P(acc \mid n,c,p) = 1 - P(rej \mid n,c,p)$  be the corresponding prior conditional probability that the remaining N - n will not be inspected.

Given p , the expected cost of inspection of a lot of N incoming parts will be

$$E\begin{bmatrix} n \\ \sum_{i=1}^{n} CI(Z_i) \mid p \end{bmatrix} + P(rej \mid n,c,p)E\begin{bmatrix} n \\ \sum_{i=n+1}^{N} CI(Z_i) \mid p \end{bmatrix}$$
$$= k_1[n + (N-n)P(rej \mid n,c,p)](1 + p/q) .$$

Given p , the expected cost from the defective units that get into the production line will be

$$P(\text{acc} \mid n,c,p)E\begin{bmatrix} N \\ \sum CR(Z_i) \mid p \end{bmatrix}$$

$$= (N-n)P(\text{acc} \mid n,c,p)p[k_2 + k_1/q]$$

where  $P(acc \mid n,c,p) = 1 - P(rej \mid n,c,p)$ . Let r = n/N and note that the total expected cost, given p, is

$$k_1N[r + (1 - r)P(rej | n,c,p)](1 + p/q)$$
  
+  $(1 - r)P(acc | n,c,p)[pk_2/k_1 + p/q]$ .

Substituting  $P(rej \mid n,c,p) = 1 - P(acc \mid n,c,p)$  we have

$$k_1 N\{1 + p/q + (1 - r)[-P(acc \mid n,c,p)(1 + p/q) + P(acc \mid n,c,p)(pk_2/k_1 + p/q)]\}$$

$$= k_1 N\{1 + p/q + (1 - r)P(acc \mid n,c,p)(pk_2/k_1 - 1)\}. \qquad (1.1)$$

Since  $P(acc \mid n,c,p) \ge 0$ , we see that the conditional total expected cost is minimized for r=0 or n=0 given p, when

$$(pk_2/k_1 - 1) < 0$$
 or  $p < k_1/k_2$ 

and for r = 1 or n = N when

$$(pk_2/k_1 - 1) \ge 0$$
 or  $p \ge k_1/k_2$ .

If our prior density  $\pi(p)=0$  for  $p>k_1/k_2$ , i.e., we feel certain that  $p< k_1/k_2$ , then n=0 is optimal.

If, on the other hand, our prior density  $\pi(p)=0$  for  $p< k_1/k_2$ , i.e., we feel certain that  $p>k_1/k_2$  then n=N is optimal.

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These results are recorded in Deming (1982) with no mention of a possible prior density  $\pi(p)$ . For this reason, the case when  $\pi(p)$  contains  $k_1/k_2$  in an interval of its support was not considered. As we shall see, the all or none results are not necessarily valid in this case.

### 2. CONDITIONS WHEN 0 < n < N

The solution to a similar problem, when  $\,p\,$  is partially unknown with prior  $\pi(p)$ , was discussed by Hald (1960). However, he considered a hypergeometric rather than binomal model. His solutions are more complicated.

The purpose of sampling is to gain information about p. If we think we know p or if we think either  $p < k_1/k_2$  or  $p \ge k_1/k_2$  (but of course, not both), then Deming is right - we should not sample. However, if we are sufficiently uncertain about p, then our minimum expected cost strategy may be to sample. The following results establish when 0 < n < N and suggest an algorithm for determining the optimal (n,c) inspection policy. The Beta(A,B) density,  $\pi(p) \prec p^{A-1}(1-p)^{B-1}$  is often used in practice. However, our results are valid for an arbitrary prior,  $\pi(p)$ .

### Theorem 1:

If  $\pi(p \mid n,x)$  is the posterior density for p given x defectives in a sample of size n , then n = N is optimal if and only if

$$\int_{0}^{1} p\pi(p \mid N-1, x=0) dp > k_{1}/k_{2}. \qquad (2.1)$$

For the Beta(A,B) prior this means n = N if and only if

$$A/(A + B + N - 1) > k_1/k_2$$
.

### Theorem 2:

If (2.1) does not hold, then the optimal  $n \ge n_0$  where

$$n_0 = \max[0,n^*]$$

and n is the smallest value of n such that

$$\int_{0}^{1} p\pi(p \mid n, x = 0) dp \le k_{1}/k_{2}. \qquad (2.2)$$

For the Beta(A,B) density

$$n_0 = \max \{0, [(k_2/k_1)A - A - B]\}$$
.

### Theorem 3:

For  $\,n\,$  such that  $\,n_{_{\textstyle O}}\,\leq\,n\,\leq\,N$  , the optimum value of  $\,c\,$  is the largest value of  $\,c\,$  such that

$$\int_{0}^{1} p\pi(p \mid n,c)dp \leq k_1/k_2.$$

For the Beta(A,B) density, the solution c(n) is

$$c(n) = min \{n, [(k_1/k_2)(n + A + B) - A]\}$$
.

### Theorem 4:

The policy (n,c(n)=n) and 0 < n < N is never the only optimal solution. It follows from Theorems 1 and 2 that if

$$\int_{0}^{1} p\pi(p)dp > k_1/k_2$$

and

$$\int_{0}^{1} p\pi(p \mid N-1, x=0) dp < k_{1}/k_{2}$$

then the optimal  $\, n \,$  is neither 0 nor  $\, N \,$  .

These results suggest the following algorithm. If  $k_1 \ge k_2$  then n=0 is optimal. If

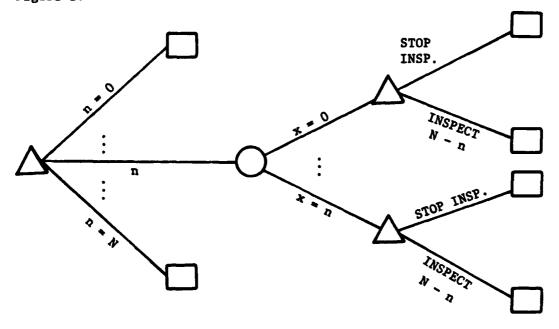
$$\int_{0}^{1} p\pi(p \mid N-1, x=0) dp > k_{1}/k_{2}$$

then n = N, else compute  $n_0$  from Theorem 2. For each  $n \ge n_0$ , find the optimal c(n) using Theorem 3 and record the expected cost. Select that (n,c(n)) policy having minimum expected cost. Another algorithm will be given in the Appendix.

If we stop inspection, we can clearly gain no further information about p and hence there would be no reason to resume inspection once stopped. However, if there is a feedback loop from assembly tests, then we may update our last posterior density for p and determine an optimal inspection policy for remainders.

### 3. PROOFS OF THEOREMS

Our decision problem can be described by a decision tree as in Figure 2.



### DECISION TREE FOR INSPECTION PROBLEM

### FIGURE 2

We will need the following lemma based on Figure 2.

### Lemma 1.

Given (x,n) and restricting decisions to  $d_0(x,n)$  and  $d_1(x,n)$  ,  $d_0(x,n)$  is best if

$$\int_{0}^{1} p\pi(p \mid n,x)dp < k_1/k_2$$

and  $d_1(x,n)$  otherwise.

### Proof:

The expected cost given (x,n) if we take decision  $d_{\Omega}(x,n)$  is

$$C(d_{o}) = E_{\pi(\cdot)}[(N - n)p(k_{2} + k_{1}/q) \mid n,x]$$

$$= (N - n)E_{\pi(\cdot)}[p(k_{2} + k_{1}/q) \mid n,x].$$

If decision  $d_1(x,n)$  is taken

$$C(d_1) = (N - n)E_{\pi(\cdot)}[k_1(1 + p/q) \mid n,x]$$
.

Hence  $d_0(x,n)$  is optimal if  $C(d_0) < C(d_1)$  or

$$\int_{0}^{1} p\pi(p \mid n,x)dp < k_{1}/k_{2}.$$
 Q.E.D.

By the principle of maximizing expected utility (or minimizing expected cost in this case) if n are sampled and x are found defective, then we should STOP inspection if

$$\int_{0}^{1} p\pi(p \mid n,x)dp \leq k_{1}/k_{2}$$

and inspect the remaining N - n otherwise in order to minimize our expected cost given n and x. This principle and the monotone likelihood ratio property, true for the binomial likelihood, are all that are needed to prove our theorems. Clearly, many similar theorems can be proved for other probability models which also have the monotone likelihood ratio property. In the binomial case, the likelihood

$$L(p \mid n,x) \prec p^{X}(1-p)^{n-X}$$

has the property that if  $p_1 < p_2$  then small values of x support  $p_1$  while large values of x support  $p_2$  in the likelihood ratio sense; i.e.,

$$\frac{L(p_1 \mid n, x_1)}{L(p_2 \mid n, x_1)} \ge \frac{L(p_1 \mid n, x_2)}{L(p_2 \mid n, x_2)}$$
(3.1)

if  $x_1 \le x_2$ . The inequality is reversed if x is fixed,  $n_1$   $n_2$ ) replaces n in the left (right) ratio and  $n_1 < n_2$ .

The following lemma is well known and is similar to Lemma 1 in Karlin and Rubin (1956a).

### Lemma 2:

Let  $\pi(p)$  be a prior for p . Let (x,n) be data and suppose that for  $p_1 < p_2$ 

$$L(p_1 \mid n,x)/L(p_2 \mid n,x)$$

is + in x and + in n . Let g(p) be + in p . Then

$$\int_{0}^{1} g(p)\pi(p \mid n,x)dp$$

is  $\uparrow$  in x (n fixed) and + in n (x fixed).

### Proof of Theorem 1:

Suppose we inspect N - 1 units and observe x = 0 defectives. Given this information, our optimal decision is to inspect the remaining unit by (2.1) and lemma 1. By (2.1) and lemma 2

$$\int_{0}^{1} p\pi(p \mid n,x)dp > k_{1}/k_{2}.$$

Hence, if (2.1) is true, then any inspection policy which is optimal after sampling will result in complete inspection. It follows under (2.1) that n = N is optimal. Conversely, if n = N is optimal, then (2.1) must be true.

### Proof of Theorem 2:

By Theorem 1, if (2.1) does not hold then n = N is not optimal. Suppose n is optimal but does not satisfy (2.1) or (2.2). Then

$$\int_{0}^{1} p\pi(p \mid n, x = 0)dp > k_{1}/k_{2}$$

which by lemma 2 implies

$$\int_{0}^{1} p\pi(p \mid n,x)dp > k_{1}/k_{2},$$

for all x ,  $0 \le x \le n$  . This implies n = N was optimal after all which is a contradiction. Hence  $n \ge n_0$  as claimed. Q.E.D.

### Proof of Theorem 3:

After inspecting n units, consider the best of the two decisions:

d : STOP further inspection

 $d_1$ : INSPECT the remaining N - n .

Given n inspections and x observed defectives,  $d_0$  is best if

$$\int_{0}^{1} p\pi(p \mid n,x)dp \leq k_{1}/k_{2}$$

and  $d_1$  otherwise. Hence the optimal c(n) is the value stated, again by the lemma. Q.E.D.

### Proof of Theorem 4:

By (1.1), we need only calculate

$$(1 - n/N)E_{\pi(\cdot)}\left\{P(acc \mid n,c,p)\left(p \frac{k_2}{k_1} - 1\right)\right\}$$
 (3.2)

to determine the best policy.

For (n,c(n)),  $P(acc \mid n,n,p) = 1$  so that (3.2) becomes

$$(1 - n/N)E_{\pi(\cdot)}\left\{p \frac{k_2}{k_1} - 1\right\}$$
 (3.3)

If (n,c(n) = n) were better than n = N, then

$$E_{\pi(\cdot)}\left\{p \frac{k_2}{k_1} - 1\right\} < 0 . \tag{3.4}$$

But in this case, n=0 would be even better. Hence either n=0 or n=N is better or just as good as (n,c(n)=n). Q.E.D.

### 4. COMMENTS

Consideration of the contract of the contract

In his book, Deming (1982) says, "Inspection of incoming materials is an economic problem, and should be so treated. None of the standard acceptance plans, so popular in courses and textbooks, minimizes the total cost ... Put another way, they minimize the wrong cost." More generally, Deming should have said that optimal decision rules can only be obtained by maximizing expected utility. In the special case when our utility for money is approximately linear in money, this can be done by minimizing our expected cost (calculated using a density measuring our uncertainty about unknown but relevant quantities). Our utility function need not be exclusively based on money, but it must be coherently assessed. For an excellent account of why this approach makes sense, read Lindley, Making Decisions (1971).

The simple decision problem considered here is a special case of two decision problems considered more generally in Karlin (1956b) but from a non-Bayesian point of view.

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### APPENDIX

We present here an alternative algorithm for computing the optimal n and c. This algorithm, justifiable from the theorems stated in our paper, differs from the previous one in that, instead of finding the optimal c(n) for each n and then comparing all the pairs (n,c(n)) for  $n=0,1,2,\ldots,N$ , to get the one with minimum expected cost, it uses the same Theorem 3 in reverse to get the set of n,  $S(c) = \{n: n_1(c) \le n \le n_2(c)\}$  for each c, such that c(n) in Theorem 3 equals c for all n in the set. It then finds the locally optimal (n(c),c) within S(c) first, and then compares all the pairs (n(c),c) for c running over its range of interest to obtain the optimal (n,c) plan.

In general, both algorithms have the same computational complexity. But for certain prior distributions, the Beta distribution for instance, the value of the objective function is unimodal in n belonging to the set S(c). So, in this case, we can use a binary search (instead of a linear search) for (n(c),c), and greatly reduce the computational effort.

The algorithm goes like this:

Step 0: If  $k_1/k_2 \ge 1$ , then n = 0 is optimal. Stop. Or else, if

$$\int_{0}^{1} p\pi(p \mid N-1, x=0) dp > k_{1}/k_{2},$$

(for a Beta(A,B) prior, this inequality becomes A/(A + B + N - 1) >  $k_1/k_2$ ) then n = N is optimal. Stop. Or else, compute the range of c ,  $0 \le c \le c_0$ , where  $c_0$  is the largest c such that  $c_0 \le N$  and

$$\int_{0}^{1} p\pi(p \mid N, x = c_{0}) dp \leq k_{1}/k_{2}.$$

For Beta(A,B),  $c_0 = \min\{N, [(k_1/k_2)(A + B + N) - A]\}$ . Set c = 0. Go to Step 1.

Step 1: Find  $S(c) = \{n : n_1(c) \le n \le n_2(c)\}$ , where  $n_1(c)$  is the smallest n such that  $n \ge c$  and

$$\int_{0}^{1} p\pi(p \mid n,c)dp \leq k_{1}/k_{2};$$

 $n_2(c)$  is the smallest n such that  $n \ge c$  and

$$\int_{0}^{1} p\pi(p \mid n+1,c+1)dp \leq k_{1}/k_{2}.$$

For Beta(A,B),

$$n_1(c) = \max \{c, [(k_2/k_1)(c + A) - A - B]\};$$
 $n_2(c) = \max \{c, [(k_2/k_1)(c + A) - A - B + k_2/k_1] - 1\}.$ 
Go to Step 2.

Step 2: In S(c), find n(c) such that (n(c),c) yields the local minimum in the objective function; record n(c), c, and the local optimal value LOCopt(c).

c+c+1 . If  $c \le c_0$  , go to Step 1. Or else, go to Step 3.

Step 3: Compare LOCopt(c) for  $c = 0,1, ..., c_0$  to obtain the (global) optimal (n,c) plan. Stop.

For the Beta prior, because of a binary search in Step 2, the total number of comparisons is, in the worst case,

$$\left(\frac{\log_2(k_2/k_1)}{k_2/k_1}\right)\cdot N \ .$$

For a numerical result, we use the data from the practical example on pp. 279-280, Chapter 13, Deming (1982).

Lot size N = 2800; inspection cost  $k_1 = \$.07$ ; tear-down cost  $k_2 = \$15$  so that  $k_1/k_2 = 4.66 \times 10^{-3}$ . p has a prior Beta(A,B) such that E(p) = A/(A + B) = .01, which is the value for p in Deming's example.

A = .1, $B = 9.9$	$\sqrt{\text{Var}(p)} = 0.03$	
Inspection of incoming rods	Expected cost per lot	
None	\$422	
100%	\$1 <b>9</b> 8	
(146,0)	\$ 77	
A = 1 , $B = 99$	$\sqrt{\text{Var}(p)} = 0.01$	
inspection of	Expected cost	
ncoming rods	per lot	
None	\$422	
100%	\$198	
(630,2)	\$174	
A = 10 , B = 990	$\sqrt{\text{Var}(p)} = 0.003$	
nspection of	Expected cost	
ncoming rods	per lot	
None	\$422	
100%	\$198	
(2098,4)	\$197.97	

As we can see in the previous example, the all or none policy is not as good as an (n,c) plan for some 0 < n < N, especially when there is sufficient uncertainty concerning p relative to  $k_1/k_2$ . We also see that with uncertainty reduced, the optimal (n,c) plan tends to approach either the all or the none policy.

## END

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